



Bordeaux Mérignac Airport

**GENERAL CONDITIONS OF SALE AND USE OF THE
SERVICE PARKING AND ONLINE PARKING RESERVATION**

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These general conditions of sale define the terms and conditions of use of the online parking space reservation service offered by the Bordeaux -Merignac Airport. Subscription to this service implies acceptance of these Terms and Conditions. These provisions prevail over any other document.

Article 1 – Service description

The service matches the reservation of a parking space on one of Bordeaux-Mérignac Airport parks via the website www.bordeaux.aeroport.fr . This service is available for a given park, on a specific person, a specific date and a defined period. This offer is based on a limited number of places, and offered depending on the availability at the time of the request.

Article 2 – Booking conditions for a parking space

Any individual and / or entity legally capable of contracting can subscribe to this service.

Users of the service must complete all required fields of the application form available on the website. Bordeaux -Merignac Airport reserves the right to refuse the subscription of this service if any incorrect or incomplete information are given.

Any reservation will be approved if:

- The information requested by ADBM on his site is communicated and correct.
- The availability of space to be effective.
- Payment is accepted by the bank for the service user.
- The general conditions of sale are previously accepted by the service user.

Reservation of a parking spot can be made at a maximum of a 6 months and at least 24 hours before the scheduled date for the vehicle to access the park.

Subject to the limitations set out in Article 1 and in this Article, this service guarantees access to a prepaid car parking space for a specified period. The service offers the possibility to book a parking space for a 12 hours' time frame period minimum, any car park exit is final.

Please note that:

1. Parks meet maximum height criteria:

P0 = 1,95m max

P1 = 2,30m max

P2 = 2,30m max

P4 = no height limitation

2. The PRM places and the oversized vehicles do not have access to the online reservation service.

Article 3 – Terms of use

The parking reservation service is only marketed on the Bordeaux- Merignac Airport's website and is only accessible to persons who created a personal account.

Once the account created, the booking and payment confirmed, the user receives an email confirmation on the email address provided when creating an account and / or an SMS on his mobile, containing the summary of the order and an access code to the parking lot.

Upon his arrival on the Bordeaux- Merignac Airport Park for the fence opening, the user must, first, enter this code provided for this purpose and will receive a ticket.

Any access by any other means will void the reservation without any refund.

Access to the park is available at the earliest 1 hour prior the booking starting date recorded in the reservation (depending on the availability).

No refund will be made if the vehicle access parks outside the intended reservation, or in other ways. No refund will be made if the vehicle stays on the parking less than the duration envisaged on the on-line reservation.

Bordeaux-Merignac Airport is not responsible for any excess of the reserved parking period.

In this regard, it is the responsibility of the service user to allow sufficient time between the arrival time and his departure of the park.

Article 4 – Features of the access code

The access code is strictly personal and confidential and it is up to the user to memorize it and to protect it upon his arrival at the park entrance. Bordeaux -Merignac Airport disclaims any liability for unauthorized use or used by a third party.

If the user lost or forgot the code, he can request a reassignment on site to one of the customer service agents parks (proof of identity and / or reservation will be required).

Article 5 – Fare conditions and payment

The parking reservation service is a service which payment occurs during the order and by credit card only. The credit cards accepted are those listed on the site. The amount debited is a package corresponding to requirements of the booking service (date, time, park, eventual options ...).

Prices are in Euros, VAT included.

In addition to the booking price the user will pay a flat booking fee in the amount of 6 Euros. The user may cancel his reservation for the amount of 2 Euros.

The park exit will be done by the insertion of the ticket issued at the entrance. The code is issued for a single use and all exits are final. Exceeding the reservation time frame will result in the payment of a fee of 15.00 € TTC per 24 hours. Otherwise, the exit will be prohibited.

Any exit ticket validation and any excess payment is required either at the automatic checkout machine, customer service parks or output terminal.

Article 6°– Retraction

The internet booking of a parking space is providing by a distance service. In accordance with Articles

L 221-18 and L 221-19 of the Consumer Code, the user has a period of 14 days from the day following the date of confirmation of the order, to exercise its right of withdrawal without having to give reasons or pay a penalty.

The right of withdrawal may be exercised using the standard form of withdrawal available at <http://www.bordeaux.aeroport.fr/en/info/resaparc-retraction-form> or any other statement, unambiguous expressing willingness to withdraw.

In all cases, the withdrawal document must contain at least, the names and customer names and order number.

The user will be reimbursed the full amount of the order within fourteen days from the date the SA ADBM will be informed of the application for revocation. SA ADBM will refund the user using the same means of payment used for the original transaction.

When the user selects execution dates of service delivery by the end of the withdrawal period, the acceptance of these terms and conditions at its worth booking express request within the meaning of Article L 221-25 of the consumer code.

Pursuant to Article L.221-28 of the Consumer Code, the right of withdrawal may be exercised for contracts:

- supply of fully executed before the end of the withdrawal period and services whose performance began after prior express consent of the consumer and expressly waiving his right of withdrawal.
- the provision of goods or services whose price depends on fluctuations in the financial market beyond the control of the trader and which may occur during the withdrawal period.

Article 7° – Cancellation

When ordering on online, Bordeaux -Merignac Airport offers the user a cancellation option in the amount of € 2 including taxes. This paid option allows cancelation of a booking until 24 hours before the predicted time of parking and according to the following scheme:

- Parking fees: refundable up to 24 hours before the predicted time of parking.
- Booking fees and cancellation non refundable.

Article 8° – Modification

It is not possible to change a reservation after validation and payment. The user will only be able to cancel it, only if, at the initial reservation, he subscribe to the cancellation option described in Article 7 of these conditions.

Article 9° – Management of parks

Pursuant to section 1, in case of saturation of the parks, the user will be redirected as follows:

P0 to Park Express, P1 to P0 or Park Express, P2 to P0 or Park Express, P4 to P2

The user will be informed to take a ticket at the entrance of the park and to contact Customer park officer upon his exit.

Article 10° – Customer information

The user of an account recognizes the right to Bordeaux Merignac Airport to provide information on changes to the parking space reservation service.

Article 11°– Responsibilities - Insurance

The user has to respect the Laws of parks available on www.bordeaux.aeroport.fr site, the Highway Code and the terms of this agreement. In accordance with Article L.221-15 of the Consumer Code:

"The airport can be exempted from all or part of its liability by proving that non-performance or improper performance of the contract attributable to the consumer or to the unforeseeable and insurmountable by a third contract is a case of force majeure."

The user waives all recourse against the Bordeaux -Merignac Airport and its insurers in the event of fraudulent use or a third of its access code.

Article 12°– Computing and Freedom

Pursuant to Law No. 78-17 of 06/01/1978 amended, relating to data processing, files and freedoms, any person appearing in the computerized file held by the Bordeaux -Merignac Airport features has the right to access and correct information.

Article 13°– Complaints and disputes

Information request, clarifications and complaints should be addressed to the following address:

Bordeaux-Mérignac Airport - Service Access and parking lots - Cidex 40-33700 Merignac - France.

After submitting his complaint to the SA ADBM and failing to satisfy any response within 60 days, the user can contact the "Tourism and Travel Mediator : contact details and referral procedures are available on the website: www.mtv.travel

** For contractual disputes between a consumer and a professional on the execution of a contract of sale or supply of services.*

These Conditions of Sale are subject to the French law. If a dispute arises in the interpretation or enforcement of these, it will be submitted to the competent courts of the Court of Appeal of Bordeaux.